



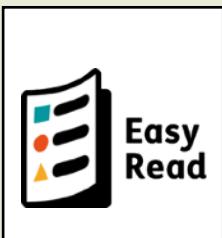
**WOKINGHAM
BOROUGH COUNCIL**

Pharmacy services in Wokingham Borough 2025



**Easy
Read**

Easy Read



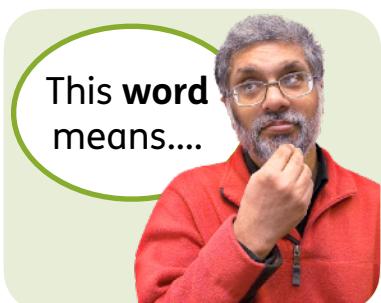
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



Blue and underlined words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

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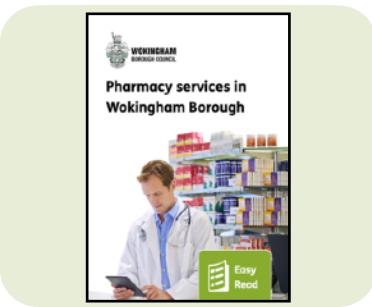
About our report



Wokingham Borough Council is looking at pharmacy services in Wokingham Borough.



We have to look at pharmacy services every 3 years.



This report shows what we found out.

Looking at pharmacy services



Pharmacy services are an important part of the NHS.



When we look at pharmacy services we write a report called a **Pharmaceutical Needs Assessment (PNA)**.

The PNA looks at:



- What pharmacy services we have now.



- If we have enough pharmacy services for the next 3 years.

The NHS and other people will use the PNA to:



- Decide if new pharmacies can open.



- Think about whether pharmacies could work in new or different ways.

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About Wokingham Borough



Around 185,000 people live in Wokingham Borough.



By 2030, we think that nearly 4,500 more people will live in Wokingham Borough.



Out of these 4,500 more people, most of them will be older than 66 years old.



Most people who live in Wokingham Borough live near a big town.



About 1 in 6 people in Wokingham Borough live in the countryside.

Compared to England as a whole, in Wokingham Borough there are:



- More people aged 5-17 years old.



- More people aged 40-54 years old.



- Not as many people aged between 25-39 years old.



About 7 out of 10 people who live in Wokingham Borough are White British.



There are more people who are not White British living in towns than in the countryside.



There are more people who have enough money, good jobs and a good education in Wokingham Borough than in England as a whole.



We expect men and women in Wokingham Borough to stay healthy until they are about age 70.

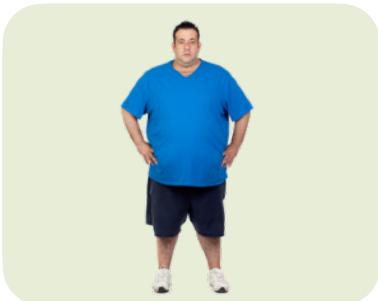


The health of most people in Wokingham Borough is better than in most of England.



But this is not the same for everyone.

People in Wokingham Borough are less likely than people in England overall to:



- Be overweight or **obese**.

Obese means very overweight.



- Smoke.



- Get pregnant when they are younger than 18.



- Get a disease from having sex.



- Have bad problems with their **mental health**.

Mental health is the way you think, feel and behave.

Pharmacies in Wokingham Borough



There are 20 pharmacies in Wokingham Borough.



There are not as many pharmacies for the number of people who live in Wokingham Borough as there are in England as a whole.



Some people from Wokingham Borough use pharmacies in other areas, like Bracknell Forest or Reading.

When we look at if there are enough pharmacies in Wokingham Borough, we look at:



- If there are more pharmacies in the areas where more people live.



- How long the pharmacies are open.



- If there are other pharmacies nearby, that are not in Wokingham Borough.

When we look at how long the 20 pharmacies are open in Wokingham Borough:



- 16 are open for 40 or more hours a week.



- 4 are open for 72 or more hours a week.



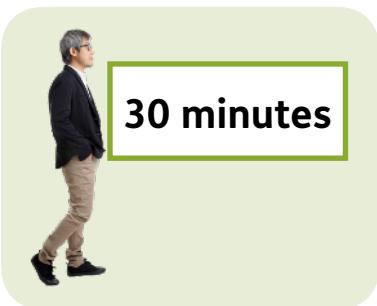
- There are more pharmacies open for long hours like this in Wokingham Borough than England as a whole.



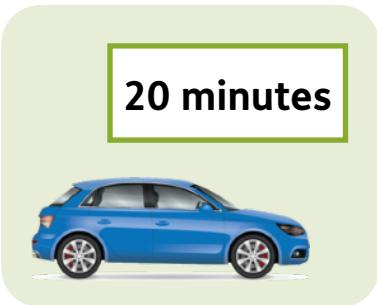
A lot of pharmacies are open in the evening and at the weekend.



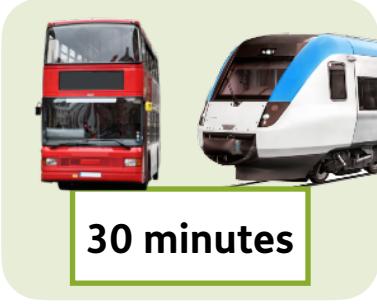
People who live in the countryside can also get pharmacy services from 5 doctors' surgeries.



9 in 10 people could walk to a pharmacy in less than 30 minutes.



Everyone can travel to a pharmacy by car in 20 minutes or less.



More than 3 out of 4 people can travel to a pharmacy by bus or train in 30 minutes or less.

Pharmacy services in Wokingham Borough



There are lots of services you can get at pharmacies in Wokingham Borough.



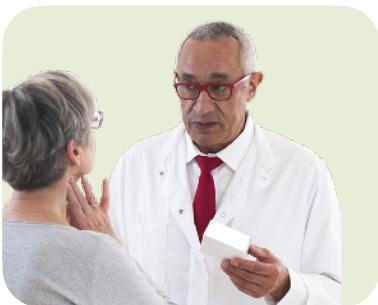
All pharmacies must:

- Give you medicines your doctor **prescribes**.

Prescribes means to give you a note for medicines you need.



- Safely throw away medicines you don't want anymore.



- Give advice on how to take care of your health.



- Tell you who else can help you with your health.

Some pharmacies can also:



- Give you urgent medicine.



- Help you with common illnesses that are not serious.



- Give you the flu **vaccine**.

A **vaccine** is an injection or jab that helps to stop you from being ill with a certain illness.



- Help with **contraception**.

Contraception is ways to stop pregnancy from happening.



- Help with stopping smoking.



- Help people who are addicted to drugs.

What people told us



We asked people questions about pharmacies in Wokingham Borough to find out what they think of them.

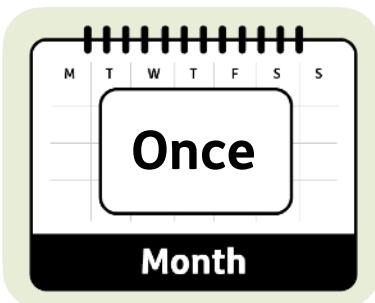


1,131 people

1,131 people answered these questions.



About 9 out of 10 people have a pharmacy they prefer to go to.



About 3 in 4 people go to the pharmacy once a month, or a few times a month.



About 9 in 10 people use the pharmacy to collect prescribed medicines for themselves.

Most people use their pharmacy:

**9am to 1pm
Monday to Friday**



- Between 9am and 1pm on Monday to Friday.

**1pm to 7pm
Saturday**

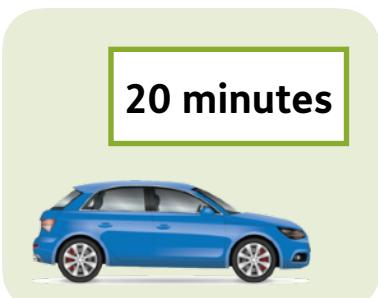


- Between 9am and 1pm on Saturday.

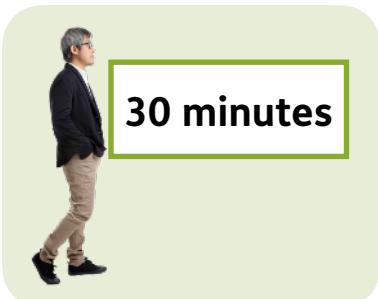
To travel to a pharmacy:



- About 5 in 10 people use a car. 4 in 10 people walk.



- About 9 in 10 people need less than 20 minutes.

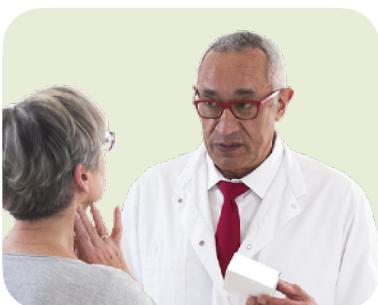


- Nearly everyone can get there in 30 minutes.

People chose a pharmacy because:



- They can get lots of different medicines there.



- The staff know a lot.



- The pharmacy is in a good place to get to.



- The staff look after their customers.

What we think

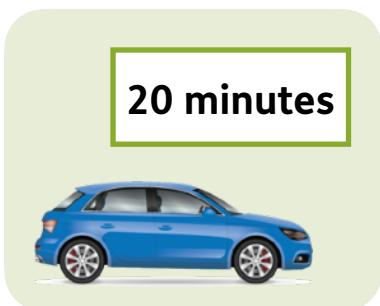
We think that:



- There are enough pharmacies for the people of Wokingham Borough.



- The pharmacies give all the services that people need.



- Most people can get to a pharmacy in 20 minutes.



- People can get all the pharmacy services they need, when they need them.



- There will be enough pharmacies in the right places providing the services that people need for the next 3 years.

Making pharmacy services better



Generally, pharmacies in Wokingham Borough meet the needs of people in Wokingham Borough.

When the NHS or others make decisions about pharmacies in Wokingham Borough, they should think about:



- Who is more likely to be unwell.



- What makes people ill.



- What health problems pharmacies can help with.



The NHS should make plans carefully, because not every pharmacy can provide every service.

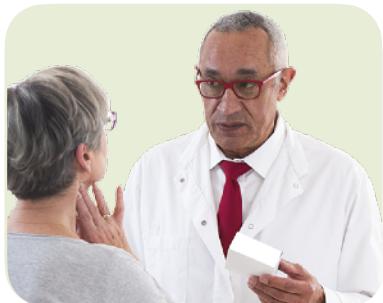
Pharmacies can help people live healthy lives by:



- Helping people manage their health conditions.



- Making sure everyone can get the services they need.



- Helping people check their health.



- Reducing **health inequalities**.

Health inequalities are when some groups of people have worse health than others because of unfair reasons, and this can change for the better.

Pharmacies and other NHS services can work together to:



- Make sure people take the medicine they need.



- Help keep people safe when they take medicine.



Money can be used to make sure pharmacies:

- Keep on providing their services.



- Have staff with the right skills.



- Use technology to help with their work.

We also think:



- More people should know about pharmacies and their services.



- More work can be done to understand what people need from pharmacies.



- Pharmacies can help people so they don't have to go to the doctor.



- Pharmacies can look at giving services to people in their homes if they need them.